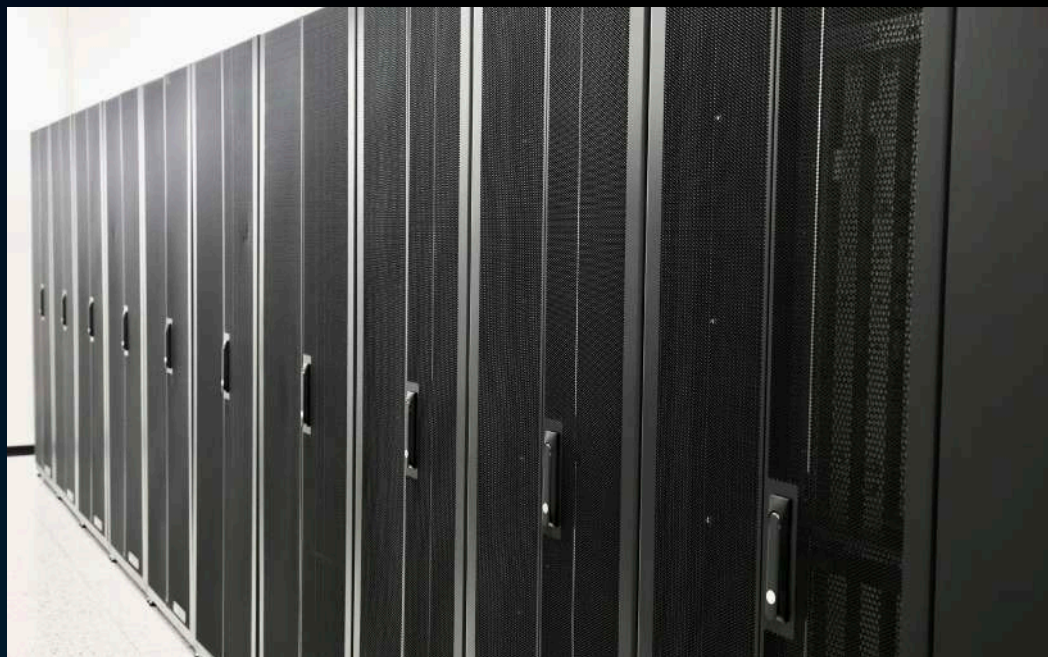


**Available.
Anytime.
Anywhere.**







Welcome to Data Cloud Technology

Your partner for reliable business

- Company Data Cloud Technology was established in December 2020 by the decision of the Government of the Republic of Serbia.
- Responsible leader in IT technologies that brings the most modern, innovative solutions, top expertise in order to ensure complete security for all clients, now and always.
- Our company provides services in the Government Data Center in Kragujevac, the most modern facility of this type in the region.
- We are proud of our technologically advanced infrastructure, compliance with international standards and an expert team that follows the latest trends.

Our dedication to quality and innovation makes us a partner you can always count on.

Infrastructure that makes a difference

14.000m²
of space

14 MW

EN 50600
Class 4

99,995%
availability

**Carrier
neutral**

Operative support
24/7/365



Our services
tailored to you

Infrastructure, resources and security

Colocation

This service enables companies to rent physical space for housing their ICT equipment in the professional environment of the Government Data Center. We provide the necessary infrastructure - power supply, cooling and physical security, as well as network connections of all operators on the territory of the Republic of Serbia.

Cloud


A digital service that enables clients to access server resources via the Internet. The resources are hosted on DCT infrastructure in the Government Data Center. From the client's point of view, the advantages are high availability and scalability of engaged resources, as well as optimization of total ICT costs.

CSaaS

The information systems protection service includes the identification, prevention and response to cyber threats through the implementation of advanced security solutions and constant monitoring of network traffic. Clients are provided with comprehensive protection of data, systems and infrastructure against hacker attacks, malware and other forms of digital threats.

Colocation

08



Colocation is a service that enables users to place their ICT equipment in the professional IT environment of the Government Data Center, with maximum security, availability and support.

- 2N redundant systems (cooling, power supply and network connection)
- Carrier neutral – free choice of providers on the territory of the Republic of Serbia
- Service availability 99.995%
- Monitoring and support 24/7/365
- Access zone control
- Physical security of the facility
- Systems for automatic detection, notification and activation of fire extinguishing

Additional services

1

Bare Metal

It enables companies to rent high-performance physical servers and accompanying ICT equipment in the Government Data Center. We provide a reliable and highly available infrastructure ready for the smooth operation of your systems and applications.

2

Network services

We operate in a carrier-neutral environment, enabling connection with all telecommunications operators present on the territory of the Republic of Serbia.


3

Remote Hands and Eyes

A service that enables fast and reliable technical assistance at the location of the data center - including physical interventions, visual inspections and solving basic problems - without the need for you to be present, saving time and resources.

Cloud

10



Data Cloud Technology provides a cloud service that enables companies to use ICT resources via the Internet, without investing in ICT infrastructure. This model brings significant advantages: cost reduction, flexibility, faster development, secure data access from any location and automatic system updates. It is ideal for companies that want an efficient, modern and scalable business.

Key advantages:

- Hosted on the latest generation ICT resources in the Government Data Center
- 99.5% service availability
- Advanced network protection and backup solutions
- Cloud engineer support 24/7/365

Cloud services are intended for companies that want flexibility, security and a high level of performance.

Additional Services

11

1

ESCROW

This service enables secure exchange of software code and digital resources between partners. Data Cloud Technology, as a neutral third party, stores data until all contractual conditions are met - guaranteeing trust, security and transparency in IT projects.

2

DRaaS

It represents an advanced solution that ensures business continuity even in the event of serious IT incidents, breakdowns or data loss. Through automated system replication, backups and flexible recovery options, a quick return to functional state is enabled, without downtime. Your data is protected, and your business is ready for any challenge.

3

BaaS


Enables automatic creation and storage of backup copies of data in the cloud environment, ensuring reliable and fast restoration of data in case of loss or damage, with simple management and a high level of security.

Cloud engineer support 24/7/365

CSaaS

Cybersecurity-as-a-service

12



Model Cybersecurity-as-a-Service offers comprehensive management of cyber security of information and communication systems through centralized protection of IT infrastructure, constant monitoring, timely detection of incidents and coordinated response to security threats.

This service is intended for organizations that want to improve the level of cyber protection without the need to form an internal security team, as well as those that want to further strengthen existing capacities. The scope and method of implementation of the service are defined jointly, in accordance with the specifics of each user.

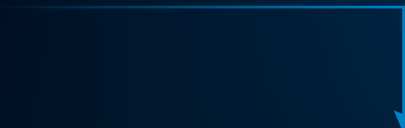
The solution is based on the use of advanced technologies for the correlation of security events and the automation of the protection process, which significantly shortens the reaction time and increases the efficiency of the defense.

Key functional elements of CSaaS model:

- Continuous monitoring and analysis of security events
- Intrusion detection, malware analysis and suspicious activity identification
- Automated response to incidents and integration with existing systems
- Cyber threat monitoring and exposure assessment are defined jointly, in accordance with the specifics of each user.

Operations Center

13



OC represents the hub for managing and monitoring the entire infrastructure and security of the data center with the aim of ensuring uninterrupted and optimal operation of all systems within the data center.

OC enables a preventive and quick response to technical challenges and minimizes the time of possible service downtime.

- 24/7/365 monitoring the performance and security of the data center
- Management of applied technologies, prevention of threats and maintenance of system stability
- Identification, analysis and elimination of problems in real time

Guarantee of quality and responsible business

ISO 9001:2015

Quality Austria

ISO 14001:2025

Denetik Certification Inc

ISO 27001:2022

Quality Austria

ISO 45001:2018

Denetik Certification Inc

ISO 50001:2018

Denetik Certification Inc

EN 50600

TÜVIT

ISAE 3000 Type II

Ernst & Young

PCI DSS 4.0.1

Dot.Bit

ISO 27701

Denetik Certification Inc

ESG report 2024

Partners

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